



TECHNISCHE
UNIVERSITÄT
WIEN

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Data protection information from the Ombuds Office for Studies and Teaching at TU Wien

Data protection and its safeguarding are important concerns of TU Wien. The processing of personal data is carried out in strict compliance with the principles and requirements laid down in the GDPR¹ and the Austrian Data Protection Act². Within the framework of the ombudsman's office, TU Wien processes only those data that are necessary to achieve the intended purposes and always endeavors to ensure the security and accuracy of the data.

Controller:

Rectorate of TU Wien

Karlsplatz 13

1040 Vienna

Data Protection Officer:

Mag. Christina Thirsfeld

Technische Universität Wien

Karlsplatz 13/018, 1040 Vienna

datenschutz@tuwien.ac.at

Contact person:

Student Support

Gußhausstrasse 27-29

1040 Vienna

vasiliki-maria.archodoulaki@tuwien.ac.at

kurt.matyas@tuwien.ac.at

Purpose of data processing

We process the data as a contact point for students in the event of difficulties during courses, examinations, regarding admission and recognition, conflicts or termination of supervision when writing theses, clarification of facts in the event of different information from TU Wien institutions and contact persons, inappropriate behavior, discrimination, (sexualized) harassment, violence, suggestions for improving study conditions and service facilities.



¹ General Data Protection Regulation

² Data Protection Act (Datenschutzgesetz)

What categories of personal data do we process?

We process the following data: content provided, subject of the request, if specified: name, contact details and pronouns

Which categories of data subjects are affected by the processing?

Students and employees of TU Wien

Legal basis for data processing

This use of personal data is based on Article 6 par 1 (e) (performance of a task carried out in the public interest) GDPR in conjunction with the Austrian Universities Act 2002.

Categories of recipients of the personal data

Your data will not be passed on to third parties.

Data processing within the European Union

The data is processed exclusively on TU Wien servers.

Storage duration

We store your data for as long as is necessary to achieve the purpose. At the latest until the end of the following academic year after the end of the support service. In the event of legal disputes, until their conclusion, where the data is required as evidence.

Your rights in connection with personal data

In accordance with Article 21 GDPR, you may object to the processing of your data on grounds relating to your particular situation. An objection will only result in the omission of the processing of your data if the objection is justified by special reasons and does not outweigh the compelling reasons of TU Wien for the processing.

As **the data subject** of this data processing, you have the following rights vis-à-vis TU Wien:

- Right to information
- Right to rectification
- Right to erasure
- Right to restriction of processing of your data
- Right to data portability

Furthermore, as a data subject, you have the right to complain to the Austrian data protection authority about allegedly unlawful data processing or non-compliance with our obligations under the GDPR.





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Competent supervisory authority:

The competent supervisory authority is the Austrian Data Protection Authority (DSB), Barichgasse 40-42, 1030 Vienna, phone: +43 1 52 152-0, email: dsb@dsb.gv.at

25th, march 2024

